

Jaqueline Madara Dondo is an award winner, having held a distinctive recognition of Top 100 Cybersecurity Women to watch in Africa 2024 among other recognitions, she is also a visionary ICT leader, cybersecurity expert, AI enthusiast, and mentor, as Head of ICT at Machakos University with a distinguished career in technology leadership and digital transformation, she has been instrumental in driving cybersecurity strategies, AI integration, and ICT policy development within the institution.

As an innovative leader, Jaqueline has spearheaded initiatives to enhance university-wide digital security, automate key processes, and implement AI-driven solutions to improve service delivery. Her expertise in enterprise systems, risk management, and emerging technologies has positioned her as a key decision-maker in shaping the university's technological future. A strong advocate for cybersecurity, Jaqueline has led awareness programs to strengthen institutional data protection and safeguard critical systems against cyber threats. She has also championed the adoption of AI-driven solutions in learning and administration, ensuring Machakos University remains at the forefront of digital transformation.

Beyond her technical expertise, Jaqueline is a dedicated mentor, committed to empowering students, young professionals, and women in tech. She actively guides aspiring ICT professionals, fostering innovation, resilience, and leadership in the next generation of tech leaders. With her exemplary growth in leadership, Jaqueline continues to lead with vision, integrity, and innovation, ensuring that technology remains a pillar of excellence in education, research, and administration at Machakos University.